



OBT

OBT Course Outline

SUPERVISORY LEVEL 3

<i>Main Aims and Key Benefits:</i>	<p>This is one of 4 supervisory programmes designed to provide key management skills for team members new to, or with minimal experience of, a supervisory role.</p> <p>NB: It is advised that Supervisory Level 1 is attended before this module</p>
<i>Course Content:</i>	<ul style="list-style-type: none">▪ The range of leadership styles, their benefits and potential impact on individuals and their performance▪ Identifying course participants' own leadership styles and reflecting on these in relation to their team members▪ Considering what makes an effective team and the benefits of teamwork▪ The stages of team development and how a manager can support this▪ Demonstrate the most effective approach to solving staff problems
<i>Training Methods:</i>	<ul style="list-style-type: none">▪ Syndicate exercises/discussions▪ Role Plays▪ Personal Action Plan
<i>Who will benefit:</i>	<p>Junior managers and supervisors new to, or with minimal experience of, their role</p>
<i>Duration:</i>	<p>1 day</p>
<i>Certification:</i>	<p>OBT and Progressive Training</p>
<i>Training Provider:</i>	<p>Progressive Training</p>